Camping Viter - Fra A.K. Miošića 1 - 21334 Zaostrog
Croatia - Tel: +38521 629190 - Mob: +38598704018
OIB: 81427661759 - **e-mail: info@camp-viter.com**
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Sales policy 2025.

We thank you for your reservation. Please take note of our sales policy:

- Check-in time is after 13 o'clock
- Check-out time is before 12 o'clock.
- The final accounts settlement is at check-in for the whole reserved period.
- The reserved stay need to be paid in full if you are leaving early for personal reasons.
- Children aged 12 and older are charged at the adult rate. Please include them in the number of adults.
- If you would like to change or cancel your reservation, you can do it via following email address: info@camp-viter.com accordingly our Cancellation policy.
- Camp site reserves the right to reject, cancel or modify reservations where the issue has been a mistake or an error provoked by a client.
- The reservation will be held until 20:00, on arrival date.
- Later arrival: If you are to be late, please let us know at least 24 hours before your planed arrival date. If you inform us about your late arrival, we will keep your reserved pitch until your arrival. In that case, beside your stay, we'll charge you the price per pitch for every day of delay.
- For the stay in the camp after 12:00 o'clock an additional day is charged.
- For any further information please do not hesitate to contact our reservation office at the following e-mail address: **info@camp-viter.com**

Cancellation policy:

• The reservation can be cancelled per e-mail no less than **45 days** prior to arrival.

• In case of cancellation **45 – 0 days** before arrival date, we charge a cancellation fee of 100% of the guarantee value (deposit).

• In case of cancellation **+45** days before arrival date, we charge 100% amount of Reservation fee (30 €) plus Bank transaction costs (12 €). The rest of the sum will be sent back to your account.

Personal data protection:

The Client provides personal data voluntarily.
The Client personal data are necessary in the realization process of the requested service. The same data will be used for further communication with the Client.
Operator has a statutory obligation to register the Client (with their personal data) in the e-Visitor "Registration Record of tourists staying in accommodation".
Operator obliges not to transfer the Client personal data out of the country nor forward it to the third person except for purposes of the realization of the wanted service. In case that Client signs the insurance of loss of deposit, his or her personal data will be forwarded to the insurance company.
Client personal data will be stored in the database, according to the decision of the Management concerning the collection, processing and storage of the personal data.
Client gives his or her consent that their personal data can be used for Operators marketing purposes.